



**Susan Hanson, MSW, LISW**

Executive Director  
HelpLine of Delaware and Morrow Counties, Inc.

**WORKSHOP TITLE:**

Social Worker Supervision: Developing purposeful, goal-driven supervision of employees

**WORKSHOP DETAILS**

Tuesday, June 9, 2009  
9:00 a.m. to 12:15 p.m.  
Hayes Services Building, Room G-35  
Delaware, Ohio 43015  
\$45 per person; 3 CEUs for Counselors and Social Workers

**PURPOSE**

This workshop will assist managers in cultivating appropriate and effective techniques for supporting their staff in service delivery. While there are several key components to quality supervision, this session will focus on best practices and seek to increase understanding around these practices and challenge participants to identify their own strengths and areas of improvement in the area of supervision.

**Sue Hanson, MSW, LISW-S**, is the Executive Director of HelpLine of Delaware and Morrow Counties, Inc. – a private, non-profit agency that specializes in addressing the emotional, financial and information needs of the Delaware and Morrow County communities - where she is responsible for the leadership and management of programs, services, strategic and financial planning.

A licensed, independent social worker in the State of Ohio since 1990, Sue has provided innovative, results-oriented methods and information in the field of social work for local and national clients in the non-profit sector.

She has presented at local, state and national conferences on suicide prevention, quality assurance, information & referral, 211 services, conflict resolution and active listening. Under her leadership, HelpLine was the first agency to publicly launch 211 – the community information and referral services hotline – in the State of Ohio. Sue continues to advocate on a statewide level to get the 211 service implemented locally and throughout Ohio.